

PRIVACY POLICY

This Privacy Policy describes how Hi-Tex Solutions LLC (“Hi-Tex Solutions LLC”, “we”, “us” or “our”) collects, uses, discloses and otherwise processes information in connection with our business-to-business products and services. This Privacy Policy applies to information we collect from or about current and prospective customers, users, partners, vendors and other business contacts in the course of providing or marketing our services, operating our websites, and performing our contractual and legal obligations.

In this Privacy Policy, “Hi-Tex Solutions LLC” means Hi-Tex Solutions LLC, a Texas limited liability company, and any affiliate that directly or indirectly controls, is controlled by, or is under common control with Hi-Tex Solutions LLC, that is providing you services or otherwise interacts with you as described in this Privacy Policy. Note that Hi-Tex Solutions LLC’s licensors, vendors and service providers may act on Hi-Tex Solutions LLC’s behalf with respect to any portion of this Privacy Policy.

Certain sections of this Policy, including “State Privacy Rights”, may also apply to you in your individual or household capacity, as described below.

What is the Purpose of this Privacy Policy?

Hi-Tex Solutions LLC created this Privacy Policy to demonstrate our commitment to protecting the privacy of our customers, private label resellers, affiliates and other business contacts. This Privacy Policy sets forth our practices regarding the collection, use, disclosure, and protection of certain information (as defined below) in connection with our websites and services.

How does Hi-Tex Solutions LLC define “Information” under this Policy?

In this Privacy Policy, “Information” means any data relating to an identified or identifiable individual or device, as well as other data associated with your use of our websites and Services. This includes “Personal Information” (as that term is used in some privacy laws), as well as other information that we collect, use and disclose in connection with our business. “Information” may also include:

- information collected from you through access to or use of Hi-Tex Solutions LLC’s websites, online portals and related online properties; and

- if you are a current or prospective customer of Hi-Tex Solutions LLC, information relating to your use (and your users’ use) of our Services, including:
 - your Data, if and as such term is defined in your Master Service Agreement, Private Label Reseller Agreement, Affiliate Agreement or other agreement with Hi-Tex Solutions LLC (the “Agreement”); and

 - if your Agreement does not define the term “Data”, any information collected through your and your users’ access to or use of our platform, products, websites or services (the “Services”), including as the term “Services” is defined in the Agreement, such as account information, usage data, log data and support-related information.

If you have an Agreement with Hi-Tex Solutions LLC, (i) any conflict or inconsistency between this Privacy Policy and Hi-Tex Solutions LLC’s confidentiality obligations to you under the Agreement shall be resolved in favor of the Agreement and (ii) any reference to “you” in this Privacy Policy shall also refer to any individual or entity using Services under your account with Hi-Tex Solutions LLC (including your employees, contractors, agents and other authorized users).

By visiting our websites or using our Services you acknowledge that you have read this Privacy Policy and understand our practices as described herein. In some cases we may obtain your consent separately where required by applicable law.

What is the Scope of this Policy?

This Privacy Policy only covers Information collected by Hi-Tex Solutions LLC, whether online (including through our websites and Services) or offline in the course of our business-to-business dealings. Hi-Tex Solutions LLC’s websites may, from time to time, contain links to third party websites or services. If you follow a link to any of these websites or services, please note that these websites and services have their own privacy policies and that Hi-Tex Solutions LLC does not accept any responsibility or liability for these policies or their practices. Please check these policies before you submit any data to these websites or services.

What are Hi-Tex Solutions LLC's Guidelines Regarding Children?

Hi-Tex Solutions LLC requires that all account holders be 18 years of age or older. In addition, our websites and Services are not designed for or directed to children under the age of 13, and Hi-Tex Solutions LLC will not knowingly collect or maintain Information about any person under the age of 13. If you believe Hi-Tex Solutions LLC has collected any Information from or about any person under 13, please contact us at privacy@Hi-TexSolutionsLLC.com.

What about My Use of Hi-Tex Solutions LLC Forums?

Hi-Tex Solutions LLC may make chat rooms, forums, message boards, news groups, blogs and similar media, including social media, available to you. Please remember that any Information that is disclosed in these areas may become public or may be visible to other users, and you should exercise caution when deciding to disclose any Information in any of these areas. We are not responsible for the use by others of Information that you disclose in these areas.

What Kind of Information Does Hi-Tex Solutions LLC Collect?

Hi-Tex Solutions LLC may collect the following categories of Information, which may vary depending on how you interact with us and which Services you use:

- personal and non-personal information that you voluntarily provide when using our websites or Services, including contact information (e.g., email address, name, job title, telephone number, organization name, home or work address, and ZIP code) and billing information (e.g., credit card number, bank account number and billing address);
- standard information sent by your browser during visits to our websites or your use of our Services, which may or may not identify you as an individual depending on your jurisdiction, including IP address, your computer's operating system, language preference, browser type, device identifiers and general location information (such as city or region); and
- information about general usage of our websites and Services collected by using a cookie file or

similar technologies (such as pixels, web beacons and local storage), which is typically stored on the hard drive of your computer or device. Please see the “How Does Hi-Tex Solutions LLC Use Cookies” section below for a further explanation.

How Does Hi-Tex Solutions LLC Use Cookies?

When you access our websites or our Services, we may send one or more cookies or similar tracking technologies to your computer or device. By sending you cookies with values that are unique, we may be able to uniquely identify your web browser or device when you access our websites or our Services. We may use both “session” and “persistent” cookies to collect, store, and sometimes track various types of information. A session cookie is one that is intended to disappear after you close your browser. A persistent cookie remains after you close your browser (and may be used by your browser to identify itself when you later return to our websites or Services). Persistent cookies generally can be removed. We use cookies and similar technologies to retain your session states, help secure your account, understand how our websites and Services are used, and to offer you a personalized experience on our websites and Services. You can review the “Help” file in your browsers or mobile devices to learn the proper way to modify your cookie settings or to disable certain types of cookies. Please be aware, however, that the use of certain cookies is necessary for the use of the administrative control panels and certain other core aspects of our websites and Services, and that blocking or deleting such cookies may impact functionality.

Interest-Based Advertising

When you visit one of our websites, third party advertising companies such as Google may place a cookie on your computer and may collect certain information about your use of our websites over time and across different websites. These companies may use this information, as well as information they collect from your use of other websites, to display advertisements on the Internet about products and services they believe you may be interested in. You can learn more about this practice, and can learn about your choices with respect to the use of this information about you for customizing advertisements, at www.aboutads.info/choices.

How Does Hi-Tex Solutions LLC Use, Store and Retain Information?

Hi-Tex Solutions LLC may use, store and retain Information for our legitimate business purposes, in connection with the performance of our contracts with you, to comply with legal

obligations, and, where required by law, with your consent. We may use Information in the following ways:

- to provide you with information regarding the status of your account, to determine your tax status, and to bill you for our Services;
- to provide you with information and Services that you request from Hi-Tex Solutions LLC and to carry out Hi-Tex Solutions LLC's obligations arising from any agreement entered into between you and Hi-Tex Solutions LLC, including the Agreement, and to operate, maintain and support the Services;
- to administer, test, analyze and improve Hi-Tex Solutions LLC's Services and to facilitate marketing of our Services and related products and services, including providing you with information about available Services, features, events, surveys, promotions and related products and services that may be of interest to your organization;
- to gather broad demographic and statistical information, and other non-personally identifiable information, which Hi-Tex Solutions LLC may use for purposes such as understanding broad demographic trends and statistical information;
- to notify you about changes to the Services, welcome letters, billing reminders, technical notifications, security announcements, and to help secure our websites and Services, prevent fraud, enforce our terms and comply with applicable laws and regulations; and
- for other purposes that are compatible with the purposes described in this Privacy Policy or that we disclose to you at the time of collection or otherwise with your consent.

If you are an existing customer, we may contact you by electronic means (e-mail or by posting to your account with Hi-Tex Solutions LLC) with information about the Services and related products and services, unless you ask Hi-Tex Solutions LLC not to send you such marketing communications. Hi-Tex Solutions LLC will not review, share, distribute, print, or reference any of your Information except as provided in the Terms of Service or Agreement, as may be permitted in this Privacy Policy, or as required by law.

We are committed to keeping Information no longer than is reasonably necessary to achieve the purposes for which it was collected, to comply with our legal and regulatory obligations, to resolve disputes, and to enforce our agreements. The specific retention period for particular types of Information may vary depending on the nature of the Information and the purposes for which we

use it. Some Information, including account and log information, may be retained for longer periods where we have a legitimate business need or legal obligation to do so. Such Information shall continue to be subject to Hi-Tex Solutions LLC's Privacy Policy then in effect after any termination of your account with Hi-Tex Solutions LLC.

How Does Hi-Tex Solutions LLC Access, Release and Disseminate Information?

Except as described in this Privacy Policy, we will not disclose your personal information outside of Hi-Tex Solutions LLC and its affiliates without your prior consent, where required by applicable law.

Hi-Tex Solutions LLC will release your Information as is reasonably necessary for the provision, maintenance and improvement of the Services and for other business purposes described in this Privacy Policy. This includes, but is not limited to:

- provision of billing information to organizations such as payment processors, financial institutions, card networks and similar organizations;
- provision of aggregated, de-identified or otherwise non-personal Information to third parties, such as our provision of non-personal usage information to our service and license providers for the purpose of licensing compliance, licensing usage calculation, billing and support purposes; and
- provision of Data and other Information to vendors, consultants, professional advisors, and contractors providing services in support of Hi-Tex Solutions LLC's provision of Services to you. Hi-Tex Solutions LLC will only release data that is needed to deliver the service for which the third-party vendor has been contracted. These vendors are required to maintain strict security and confidentiality of the information and are prohibited from using it for any other purposes other than in accordance with Hi-Tex Solutions LLC's instructions, applicable agreements and applicable law.

In addition, Hi-Tex Solutions LLC may access and release your Information without notice or consent under the following circumstances:

- In response to subpoenas, warrants, government inquiries, court orders, or legal process, or to establish or exercise our rights to defend against legal claims, as determined by Hi-Tex Solutions LLC in each case;

- If we believe it is necessary to investigate, prevent, or take action regarding illegal activities, suspected fraud, safety of person or property, violation of our policies, or as otherwise required by law (this includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction); and
- If Hi-Tex Solutions LLC, any of its websites or Services or a related asset or line of business is acquired by, transferred to, or merged with another company, or if we engage in a corporate reorganization or other change of control transaction. In such cases, your Information may be transferred to the acquiring or successor entity, which may continue to use your Information as set forth in this Privacy Policy.

What if I am Located within the European Economic Area or Switzerland?

If you are located within the European Economic Area (“EEA”) or Switzerland, your Information may be transferred to, stored in and processed in countries outside the EEA or Switzerland (including the United States) for processing in accordance with this Privacy Policy. These countries may not have similar data protection laws to the EEA or Switzerland. Where we transfer your Information outside of the EEA or Switzerland, we will take appropriate measures to safeguard your Information. In addition, if you access our websites or Services while you are outside of the EEA or Switzerland, your Information may be transferred outside of the EEA or Switzerland in order to provide you with such access.

Please see the “Questions Regarding this Privacy Policy” section below if you have questions about our international data transfer practices.

Is My Information Secure?

Hi-Tex Solutions LLC takes reasonable steps in an effort to ensure that your Information is treated securely and in accordance with this Privacy Policy and requires its suppliers to do the same. Hi-Tex Solutions LLC has administrative, technical and physical security measures in place to help protect against the loss, misuse, or alteration of the Information under Hi-Tex Solutions LLC's control. Your contact and financial information is submitted via a secure (HTTPS) connection and stored in the Hi-Tex Solutions LLC database protected by a firewall. Any

payment transactions will be encrypted using SSL or comparable technology and may be processed by third-party payment providers that are obligated to protect your Information.

Although Hi-Tex Solutions LLC uses reasonable efforts to protect your Information, transmission via the Internet is not completely secure. Therefore Hi-Tex Solutions LLC cannot guarantee the security of your Information transmitted using our websites or Services and any transmission is at your own risk.

How Do I Terminate or Opt-Out?

You have the right to request that Hi-Tex Solutions LLC not contact you for marketing purposes or use your Information for certain purposes which are not reasonably necessary for the administration of our websites and/or the provision of Services. If you wish to exercise this opt-out right or to terminate your account, please contact Hi-Tex Solutions LLC by e-mail at privacy@Hi-TexSolutionsLLC.com or access any available termination or opt-out features in the administrative control panel for your Account. For information about additional rights you may have under certain U.S. state privacy laws (such as access, correction, deletion and opt-out rights), please see the “State Privacy Rights” section below.

Please note that you cannot unsubscribe from certain correspondence from us regarding our provision of Services to you, including messages relating to your account. In addition, certain Information may be required in order to use our websites or Services; as such, the only practicable method to opt out of providing Information in connection with the use of those websites or Services would be to refrain from subscribing to or using those websites or Services.

If you have any questions about this Privacy Policy, the privacy practices of our websites or Services, or your dealings with our websites or Services, or if you would like to exercise any rights described in this Privacy Policy, please feel free to contact us using the methods described below.

You may also revise your contact and financial information or terminate your account through the administrative control panel for your Account.

Questions Regarding this Privacy Policy

If you have any questions or concerns about this Privacy Policy, our privacy practices, or our collection or use of your Information, please contact Hi-Tex Solutions LLC by emailing privacy@Hi-TexSolutionsLLC.com or by writing to: Hi-Tex Solutions LLC, [Attn: Privacy, Hi-Tex Solutions LLC at 9330 Corporate Dr suite 203, Selma, TX 78154.](#)

How is this Privacy Policy Updated?

Hi-Tex Solutions LLC reserves the right to change this Privacy Policy at any time. Any changes to the Privacy Policy will be posted to at least one of our websites, including at <http://www.Hi-TexSolutionsLLC.com/privacy>.

State Privacy Rights

Certain U.S. state privacy laws, including the California Consumer Privacy Act (“CCPA”), as amended by the California Privacy Rights Act (“CPRA”), the Colorado Privacy Act (“CPA”), the Virginia Consumer Data Protection Act (“VCDPA”), the Connecticut Data Privacy Act (“CTDPA”), the Utah Consumer Privacy Act (“UCPA”), the Texas Data Privacy and Security Act (“TDPSA”), the Minnesota Consumer Data Privacy Act and similar laws (collectively, “State Privacy Laws”), may grant certain rights to residents of those states with respect to their personal information or personal data. This section applies to you only if you are a resident of a state that has enacted a State Privacy Law and Hi-Tex Solutions LLC is subject to that law with respect to your personal information.

Hi-Tex Solutions LLC operates primarily in a business-to-business (B2B) context. Some State Privacy Laws (including the CCPA/CPRA) may apply to information we collect about you in your capacity as an individual acting on behalf of a business (for example, as an employee or representative of a corporate customer or prospect), while other laws may exclude such B2B information or apply only if certain thresholds or criteria are met. Where we are acting as a “service provider” or “processor” on behalf of our customers, our processing of personal information is governed by our agreement with that customer.

In the 12 months preceding the Effective Date of this Privacy Policy, we have collected the categories of personal information described in the “What Kind of Information Does Hi-Tex Solutions LLC Collect?” and “How Does Hi-Tex Solutions LLC Use, Store and Retain Information?” sections above, for the business purposes and, where applicable, commercial purposes described in this Privacy Policy. We may disclose such personal information to the categories of recipients described in the “How Does Hi-Tex Solutions LLC Access, Release and Disseminate Information?” section.

For purposes of the CCPA/CPRA, we do not “sell” personal information. We may “share” or otherwise allow third parties to collect personal information (such as cookie and device identifiers) on our websites for cross-context behavioral advertising, as described in the “Interest-Based Advertising” section above.

Subject to applicable law and to certain exceptions, residents of states with State Privacy Laws may have some or all of the following rights regarding their personal information or personal data:

- **Right to Know/Access:** You may have the right to confirm whether we process your personal information and to request that we disclose to you the categories and specific pieces of personal information that we have collected about you, as well as certain information about how we use and disclose that information.
- **Right to Correct:** You may have the right to request that we correct inaccuracies in your personal information, taking into account the nature of the personal information and the purposes of the processing.
- **Right to Delete:** You may have the right to request that we delete certain personal information that we have collected from you, subject to applicable exceptions (for example, where we are required to retain the information by law or for legitimate business purposes).
- **Right to Data Portability:** You may have the right to obtain a copy of certain personal information you have provided to us in a portable and, to the extent technically feasible, readily usable format that allows you to transmit the data to another entity.
- **Right to Opt Out of Certain Processing:** You may have the right to direct us not to share your personal information (as those terms are defined under applicable law), and to opt out of certain processing of your personal information for targeted advertising or profiling in furtherance of decisions that produce legal or similarly significant effects concerning you.
- **Right to Limit Use of Sensitive Information:** Where required by law, you may have the right to direct us to limit certain uses or disclosures of “sensitive” personal information (as defined under applicable law) to those uses that are reasonably necessary to provide the requested goods or services and as otherwise permitted by law.
- **Right to Non-Discrimination:** You have the right not to receive discriminatory treatment by us for the exercise of any of your rights described in this section.

To exercise your rights under applicable State Privacy Laws, please contact us at privacy@Hi-TexSolutionsLLC.com with the subject line “Privacy Rights Request” or send a letter to the address above.

We will take reasonable steps to verify your identity before responding to your request, which may include asking you to provide information that we can match against information we maintain about you (such as your name, email address, business affiliation and account-related information). If you authorize an agent to make a request on your behalf, we may require the agent to provide proof of authorization and may still require you to verify your identity directly with us, as permitted by applicable law.

We will respond to your request within the time period required by applicable law. Certain requests may be denied or only partially fulfilled, for example, where we are unable to verify your identity, where providing the information would adversely affect the rights and freedoms of others, or where an exception or limitation applies under applicable law. If we deny your request in whole or in part, we will inform you of the reasons for the denial, where required by law.

Residents of certain states (including, without limitation, Colorado, Connecticut, Texas, Virginia and others as their laws become effective) may have the right to appeal our decision regarding a privacy rights request. To appeal a decision, please reply to our response or contact us at privacy@Hi-TexSolutionsLLC.com with the subject line “Privacy Rights Appeal” within 45 days of receiving our decision, and explain why you believe our decision was in error. We will review and respond to your appeal within the timeframe required by applicable law and will provide you with information about any further rights you may have, such as the right to contact your state attorney general.

Our obligations with respect to your personal information, including with respect to security and retention, continue to be governed by the other sections of this Privacy Policy. If there is any conflict between this “State Privacy Rights” section and the rest of this Privacy Policy with respect to residents of a state with a State Privacy Law, the portion that is more protective of your personal information will control, to the extent permitted by law.